

# HAYDEN TURNER

## SUMMARY

Cloud engineer recognized for exceptional productivity and efficient task execution. Expertise in cloud infrastructure management, automation, and security. Strong problem-solving skills combined with effective teamwork and communication facilitate seamless deployment and operation of cloud solutions.

## EXPERIENCE

### Cloud Engineer

Avature | July 2022 - Current

- Automated deployment processes using infrastructure as code tools to enhance efficiency.
- Monitored cloud performance and proactively resolved issues to ensure uptime.
- Developed backup and disaster recovery strategies for critical applications to mitigate risks.
- Conducted training sessions for staff on cloud technologies and best practices.
- Assisted in troubleshooting and resolving cloud systems issues to maintain operational continuity.
- Created scripts to automate deployment and maintenance of public cloud resources.
- Configured and managed firewalls to protect network infrastructure.

### System Administrator

Telos Corporation | November 2021 - July 2022

- Ensured uptime and maintenance of battle control system-fixed (BCS-F) for operational readiness.
- Troubleshoot, replaced, and reconfigured hardware to uphold system integrity.
- Monitored performance logs and server event logs to guarantee optimal system stability.
- Created and managed support tickets, maintaining functionality of a 24/7 operational watchfloor.
- Supported local users with server application-related issues to enhance productivity.
- Administered system configurations and user accounts across multiple platforms for streamlined access.

### Information Systems Technician

U.S. Navy | June 2017 - June 2021

- Awarded meritorious advancement to E-5 and Navy and Marine Corps Achievement Medal.
- Led 15 sailors as Communications Watch Officer, overseeing millions of message transmissions for over 2000 tactical customers.
- Managed three server enclaves and multiple domain controllers to ensure global system availability.
- Troubleshoot systems and performed daily maintenance to maximize stability and minimize downtime.
- Documented technical requests in enterprise network management system for timely resolution.
- Operated legacy naval systems to maintain mission flexibility and fleet readiness.
- Developed standard operating procedures to enhance training support and streamline operations.
- Trained sailors, facilitating 22 qualifications across various roles including system operators and communications watch officers.

## TRAINING

- AWS - Security Engineering on AWS
- Cybersecurity and Infrastructure Security Agency - Cybersecurity Analyst
- Cybersecurity and Infrastructure Security Agency - Enterprise Cybersecurity Operations
- Cybersecurity and Infrastructure Security Agency - Emerging Cybersecurity Threats
- Cybersecurity and Infrastructure Security Agency - Offensive and Defensive Network Operations
- Cybersecurity and Infrastructure Security Agency - Mobile and Device Security

## CONTACT

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## SKILLS

- Cloud infrastructure and automation
- AWS services
- Infrastructure as code
- Docker and Kubernetes
- VPC and subnets configuration
- DNS management
- Firewall security
- VPC configuration
- Disaster recovery planning
- Bash scripting
- Python programming
- GitLab CI/CD integration
- Linux and Proxmox
- Load balancing
- Disaster recovery

## CERTIFICATIONS

- CompTIA CySa +
- CompTIA Pentest +
- CompTIA Security + CE
- ISC2 CC
- U.S. Dept. of Labor / USMAP - Computer Programmer

## EDUCATION

### MS

CYBERSECURITY AND INFORMATION ASSURANCE  
WESTERN GOVERNORS UNIVERSITY

### BS

INFORMATION TECHNOLOGY  
GRAND CANYON UNIVERSITY